

**FOR DISASTER ASSISTANCE,
CALL:**

Agricultural Aid

USDA Farm Service Agency or
USDA Rural Development Office
Call Local County Office

Board of Equalization:

Website: www.boe.ca.gov or
Call: 1-800-400-7115
(TTY/TDD 1-800-735-2929)

Contractors State License Board

Hotline (M-F 8 am – 5 pm)
1-800-962-1125 24-Hour Automated Line
1-800-321-2752 Website: www.cslb.ca.gov

Crisis Counseling

Call Local County Mental Health Office

Emergency Needs Referrals

American Red Cross 1-866-GET-INFO
(1-866-438-4636)

Insurance Information

Department of Insurance
Within CA Call: 1-800-927-4357
From Outside CA Call: 1-213-897-8921
Website: www.insurance.ca.gov

SBA Disaster Loans

U.S. Small Business Administration
1-800-659-2955
TTY (for hearing or speech impaired):
1-800-877-8339

Senior Services

For information on a local
Area Agency on Aging
1-800-510-2020 (not available by cell phone)
Website: www.aging.ca.gov

Social Security

Social Security Administration
1-800-772-1213

Tax Assistance

Internal Revenue 1-800-829-1040
(TTY/TDD for hearing or speech impaired)
1-800-829-4059
Franchise Tax Board 1-800-852-5711
From Outside U.S.: 1-916-845-6500
(TTY/TDD for hearing or speech impaired)
1-800-822-6268

Unemployment Insurance

Employment Development Department
English: 1-800-300-5616
Spanish: 1-800-326-8937
Cantonese: 1-800-547-3506
Vietnamese: 1-800-547-2058
TTY (non-voice): 1-800-815-9387
Website: www.edd.ca.gov

Veterans Assistance

Department of Veterans Affairs (VA)
1-800-827-1000
California Veterans Affairs (CALVET)
1-800-952-5626



FEMA

DISASTER ASSISTANCE

*Information for Individuals,
Families & Small Businesses
Affected by Severe Storms,
Flooding, Mudslides, & Landslides
DR 1628*

**To apply for
Disaster Assistance
Call:**

FEMA

1-800-621-3362

1-800-462-7585 TTY

(for hearing or speech impaired)

Website: www.fema.gov

**INFORMATION &
HELPLINE**

1-800-621-3362

1-800-462-7585 TTY

(for hearing or speech impaired)



FEMA

Disaster assistance programs are made available under Presidential disaster declarations. Detailed information on the following types of individual assistance programs is available by calling the FEMA Helpline at 1-800-621-3362 (TTY for hearing or speech impaired: 1-800-462-7585). Website: www.fema.gov

FEMA'S INDIVIDUALS AND HOUSEHOLDS PROGRAM:

For individuals and households to apply for federal and state disaster assistance programs, or to check the status of your applications, call the FEMA Teleregistration and Helpline Number at **1-800-621-3362** (TTY for hearing or speech impaired: 1-800-462-7585).

Housing Assistance: Provides financial and direct assistance to eligible homeowners and renters displaced from their pre-disaster primary residences.

Other Needs Assistance: Provides awards for other uninsured disaster-related necessary expenses and serious needs, including personal property, medical, dental, or transportation expenses.

SBA DISASTER LOANS TO INDIVIDUALS & BUSINESSES:

The U.S. Small Business Administration (SBA) offers homeowners disaster loans of up to \$200,000 for real estate repairs. Homeowners and renters may borrow up to \$40,000 to replace personal property. Businesses of all sizes and private non-profit organizations may borrow up to \$1.5 million to fund repairs or replacement of real estate, machinery and equipment, inventory, and other business assets. SBA disaster loans are intended to cover losses not fully compensated by insurance. Loans to homeowners and businesses may also include additional funds for hazard mitigation measures.

SBA makes Economic Injury Disaster Loans (EIDL) available to small, non-farm businesses impacted by the disaster. These loans help small businesses pay bills and meet obligations until operations return to normal; the maximum loan amount is \$1.5 million. Contact SBA at **1-800-659-2955** (TTY for hearing or speech impaired 1-800-877-8339).

EMERGENCY NEEDS REFERRAL:

Emergency food, clothing, shelter, and medical assistance may be provided to individuals and families having needs as a result of the disaster. Contact the American Red Cross at **1-866-GET-INFO** (1-866-438-4636).

CRISIS COUNSELING:

Short-term counseling and referral services may be available for emotional or mental health problems caused or aggravated by the disaster. Contact your local mental health office.

STATE SUPPLEMENTAL GRANTS TO INDIVIDUALS & HOUSEHOLDS:

Supplemental grants up to \$10,000 by the State may be available to eligible individuals and households who are unable to meet disaster-related necessary expenses and serious needs. These grants are offered when assistance from FEMA's Individuals and Households Program has been maximized. For application status contact CA Department of Social Services, State Supplemental Grant Program **1-800-759-6807**, (TTY for hearing or speech impaired: 1-800-822-6268).

LOANS TO FARMERS & RANCHERS:

Loans for owners of family-sized farms and ranches for the repair or restoration of disaster-damaged farm property and/or crop production losses. Loans can also be made to the tenant operators of family-sized farms for the loss of crops or limited production. Contact the county USDA Farm Service Agency listed in your local telephone directory.

ASSISTANCE FOR RURAL RESIDENTS:

Home Repair grants of up to \$7,500 may be available to very low-income senior citizens, and low-interest loans at 1% interest rate, with loan limits of \$20,000 to very low-income rural residents. Contact your county Rural Development Office.

SOCIAL SECURITY ASSISTANCE:

Provides help in expediting delivery of checks delayed by the disaster and in applying for Social Security disability and survivor benefits. Contact the Social Security Administration (SSA) at **1-800-772-1213**.

INCOME TAX ADVICE & ASSISTANCE:

Provides guidance in obtaining tax relief for disaster casualty losses. Contact the Internal Revenue Service (IRS) at **1-800-829-1040**, (TTY/TDD for the hearing and speech impaired: 1-800-829-4059); Franchise Tax Board (FTB) at **1-800-852-5711**, (TTY/TDD for hearing or speech impaired: 1-800-822-6268).

INSURANCE INFORMATION:

Advice to persons on insurance issues, claims, and problems with settlements. Contact CA Department of Insurance at **1-800-927-HELP (4357)**; or outside California call **1-213-897-8921**.

CALIFORNIA BOARD OF EQUALIZATION:

Offers extensions to file tax returns and relief of interest and penalties to taxpayers and fee payers directly affected by the disaster. Contact BOE at **1-800-400-7115** (TDD/TTY 1-800-735-2929).

UNEMPLOYMENT INSURANCE:

Administered by the California Employment Development Department (EDD). English: **1-800-300-5616**; Spanish: **1-800-326-8937**; TTY: **1-800-815-9387**.

Unemployment Insurance: Provides weekly unemployment insurance payments for workers who lose their job through no fault of their own. If you are unemployed, or working less than full time, and are ready, willing, and able to work, you may be eligible to receive unemployment insurance benefits.

CONTRACTORS STATE LICENSE BOARD:

Provides guidance in checking a contractor's license and obtaining information about hiring a licensed contractor to assist homeowners in rebuilding, repair, or restoration of damaged property. Contact CSLB Disaster Hotline M-F from 8 a.m.-5 p.m. at **1-800-962-1125**, or 24-hour Automated Phone Response System **1-800-321-CSLB (2752)**.

VETERANS ASSISTANCE:

For guidance in obtaining death benefits, pensions, or insurance settlements, contact the Federal Department of Veterans Affairs (VA) at **1-800-827-1000**. If you have a CALVET loan and have suffered damage caused by the disaster, contact the CALVET Claims Administrator, at **1-800-626-1613 Ext. 5**, or CALVET at **1-800-952-5626**.

SERVICES FOR SENIORS AND ADULTS WITH DISABILITIES:

Area Agencies on Aging (AAA) coordinate and provide a wide array of in-home and community services to seniors and older adults with disabilities, such as home delivered meals, information and assistance, health insurance counseling, respite and caregiver support services. Contact your local AAA by calling **1-800-510-2020** (not available by cell phone).